5.6 Curriculum Guide >> Knowledge Base Module (KBM)
Workflows - 7.9
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Overview

This guide is designed to provide a brief description of the eLearning courses offered by the NextGen Learning Center. eLearning provides a self-directed, web-based learning environment that allows users to take courses at their own pace.

The purpose of the eLearning courses is to introduce users to the NextGen and QSI applications. They are designed to provide a basic level of understanding on how to set up and use the Electronic Health Records (EHR), Enterprise Practice Management (EPM), and Electronic Dental Record (EDR) applications, and are intended as precursors to instructor-led training.

Presentation

eLearning content is presented in courses that are often grouped into curricula and education plans.

- A course is a unit of instruction on a particular topic. Most courses focus on one main topic, and will take approximately 15-45 minutes to complete. Once you have finished a course, you can refer back to it at any time by going to the My Courses – Completed page of your eLearning account. In the Learning Center, a course is represented by a red book.

- A curriculum is a grouping of one or more courses related to a larger, more general subject area. In the Learning Center, a curriculum is represented by a red book with a blue band.

- An education plan is a grouping of several curricula that apply to a particular role or job function, such as System Configuration Training or Biller. In the Learning Center, an education plan is represented by a red book with a blue band inside a yellow box.

Searching This Guide

To search for a specific course or topic, hit Ctrl+f on your keyboard to bring up a search box. Type a keyword or part of the course name, and then hit Enter. If Adobe Acrobat is able to locate the search criteria, it will highlight it on your screen. To scroll through all of the instances of the criteria, hit Enter on your keyboard.

Continuing Medical Education

NextGen Healthcare is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education (CME) for physicians.

NextGen Healthcare designates each CME activity for credit in category 1 of the AMA’s Physician’s Recognition Award system. Activities are designated for AMA PRA Category 1 Credit™, and the physician should claim only those hours of credit that he/she actually spent in the educational activity.

If a course qualifies for CME credit, it will be designated as follows in this guide, “CME: Yes”.

Contacting eLearning

The eLearning Resource Center (eRC) website is available 24-hours a day to assist you with your eLearning needs. Click the Support button in the top right corner of your eLearning account screen for access to help files, downloads, articles, enrollment forms and more.

To contact the Learning Center directly, please send an email to learning@nextgen.com.
The purpose of these online courses is to introduce users to the NextGen Electronic Health Records application Knowledge Base Module (KBM) Templates. The courses will provide a basic understanding of the templates for the KBM.

**v5.6 KBM Workflow - Behavioral Health Intake 7.9**

**Time:** 90 minutes  
**Continuing Education:** CME  
**Application Version:** 5.6-5.6 SP1  
**Prerequisites:** None

This course will teach you how to navigate through a BH Intake workflow— as well as a follow-up encounter.

**What You’ll Learn:**
- Document a BH Intake encounter.
- Document a BH Intake follow-up visit.

**v5.6 KBM Workflow - Behavioral Health Initial Psych Eval 7.9**

**Time:** 90 minutes  
**Continuing Education:** CME  
**Application Version:** 5.6-5.6 SP1  
**Prerequisites:** None

This course will teach you how to navigate through a BH Initial Psych Eval—as well as a follow-up medication (psychoparm) encounter.

**What You’ll Learn:**
- Document a BH Initial Psych Eval encounter.
- Document a BH Psychopharm follow-up visit.

**v5.6 KBM Workflow - Cardiology 7.9**

**Time:** 90 minutes  
**Continuing Education:** CME  
**Application Version:** 5.6-5.6 SP1  
**Prerequisites:** None

This course will teach you how to navigate through a Cardiology workflow for both the nurse/medical assistant and the provider.

**What You’ll Learn:**
- Document a Cardiology Patient workflow for a nurse/medical assistant.
- Document a Cardiology Patient workflow for a provider.

**v5.6 KBM Workflow - Correctional Health Management 7.9**

**Time:** 70 minutes  
**Continuing Education:** CME  
**Application Version:** 5.6-5.6 SP1  
**Prerequisites:** None

This course will teach you how to navigate through an intake workflow for Correctional Health Management.

**What You’ll Learn:**
- Document a Correctional Health Intake encounter.
v5.6 KBM Workflow - Dermatology 7.9

Time: 90 minutes
Continuing Education: CME
Application Version: 5.6-5.6 SP1
Prerequisites: None

This course will teach you how to navigate through a general dermatology workflow for both the nurse and the provider.

What You’ll Learn:
• Document a Dermatology Patient workflow for a nurse.
• Document a Dermatology Patient workflow for a provider.

v5.6 KBM Workflow - ENT 7.9

Time: 70 minutes
Continuing Education: CME
Application Version: 5.6-5.6 SP1
Prerequisites: None

This course will teach you how to navigate through an ENT workflow for both the nurse/medical assistant and the provider.

What You’ll Learn:
• Document an ENT Patient workflow for a nurse/medical assistant.
• Document an ENT Patient workflow for a provider.

v5.6 KBM Workflow - Gastroenterology 7.9

Time: 90 minutes
Continuing Education: CME
Application Version: 5.6-5.6 SP1
Prerequisites: None

This course will teach you how to navigate through a general gastroenterology workflow for both the nurse and the provider.

What You’ll Learn:
• Document a Gastro Patient workflow for a nurse.
• Document a Gastro Patient workflow for a provider.

v5.6 KBM Workflow - General Surgery 7.9

Time: 90 minutes
Continuing Education: CME
Application Version: 5.6-5.6 SP1
Prerequisites: None

This course will teach you how to navigate through a general surgery workflow for both the nurse and the provider.

What You’ll Learn:
• Document a General surgery Patient workflow for a nurse.
• Document a General Surgery Patient workflow for a provider.
v5.6 KBM Workflow - Gynecology 7.9

Time: 90 minutes       Continuing Education: CME
Application Version: 5.6-5.6 SP1
Prerequisites: None

This course will walk you through the Nurse and Provider workflows for a Gynecology office visit.

What You’ll Learn:
• Sign on to the NextGen EHR application-select a location, provider, and a patient, and perform a Four-Point Check.
• Review the Chart Note that the nurse generated at the end of her part of the encounter.
• Input a Chronic Condition-record HPI and Review of Systems information, and document the patient’s Physical Exam findings.
• Select assessments for today's encounter-and formulate an individualized Treatment Plan for the patient.
• Prescribe and send a new medication order to patient’s pharmacy via Erx-submit an office visit code, and generate a comprehensive Chart Note encompassing all the recorded data.

v5.6 KBM Workflow - Internal Medicine / Family Practice 7.9

Time: 90 minutes       Continuing Education: CME
Application Version: 5.6-5.6 SP1
Prerequisites: None

This course will teach you the Internal Medicine / Family Practice Nurse and Provider workflows of the new Advanced Template Set for KBM 7.9. This new tabbed template set features seven new templates with a unique user interface and a clinically relevant workflow. This course covers the tasks involved for both the nurse and provider workflows and shows how they work together.

What You’ll Learn:
• Describe the features of the new 7.9 KBM Advanced Template Set.
• Describe how to customize the 7.9 KBM templates.
• List the steps and key tasks involved in the Nurse Workflow for the 7.9 KBM templates.
• List the steps and key tasks involved in the Provider Workflow for the 7.9 KBM templates.

v5.6 KBM Workflow - Nephrology 7.9

Time: 90 minutes       Continuing Education: CME
Application Version: 5.6-5.6 SP1
Prerequisites: None

This course will teach you the Nephrology Nurse and Provider workflows of the new Advanced Template Set for KBM 7.9. This new tabbed template set features seven new templates with a unique user interface and a clinically relevant workflow. This course covers the tasks involved for both the nurse and provider workflows and shows how they work together.

What You’ll Learn:
• Describe the features of the new 7.9 KBM Advanced Template Set.
• Describe how to customize the 7.9 KBM templates.
• List the steps and key tasks involved in the Nurse Workflow for the 7.9 KBM templates.
• List the steps and key tasks involved in the Provider Workflow for the 7.9 KBM templates.
v5.6 KBM Workflow - Neurology 7.9

Time: 90 minutes  
Continuing Education: CME  
Application Version: 5.6-5.6 SP1  
Prerequisites: None

This course will walk you through the Nurse and Provider workflows for a Neurology office visit.

What You’ll Learn:
• Sign on to the NextGen EHR application-select a location, provider, and a patient, and perform a Four-Point Check.
• Review the Chart Note that the nurse generated at the end of her part of the encounter.
• Record HPI and Review of Systems information and document the patient’s Physical Exam findings.
• Select today's Assessments, Order lab and radiology tests-and formulate an individualized Treatment Plan for the patient.
• Submit an office visit code from the E&M Coding template and generate a comprehensive Chart Note encompassing all the recorded data.

v5.6 KBM Workflow - Obstetrics 7.9

Time: 90 minutes  
Continuing Education: CME  
Application Version: 5.6-5.6 SP1  
Prerequisites: None

This course will walk you through the Obstetrics workflow for an initial prenatal office visit.

What You’ll Learn:
• Generate the Chart Note and OB Physical Exam documents for the encounter.

v5.6 KBM Workflow - Oncology 7.9

Time: 90 minutes  
Continuing Education: CME  
Application Version: 5.6-5.6 SP1  
Prerequisites: None

This course will walk you through the Nurse and Provider workflows for an Oncology office visit.

What You’ll Learn:
• Sign on to the NextGen EHR application-select a location, provider, and a patient, and perform a Four-Point Check.
• Review the Chart Note that the nurse generated at the end of her part of the encounter.
• Record HPI and Review of Systems information and document the patient’s Physical Exam findings.
• Select today's Assessments-document Chemotherapy orders and formulate an individualized Treatment Plan for the patient.
• Submit an office visit code from the E&M Coding template and generate a comprehensive Chart Note encompassing all the recorded data.

v5.6 KBM Workflow - Ophthalmology 7.9

Time: 90 minutes  
Continuing Education: CME  
Application Version: 5.6-5.6 SP1  
Prerequisites: None

This course will teach you to how to navigate through a general ophthalmology workflow for both the technician and the provider.
What You’ll Learn:
- Document a Ophthalmology Patient workflow for an eye tech.
- Document a Ophthalmology Patient workflow for a provider.

v5.6 KBM Workflow - Ophthalmology ASC 7.9

Time: 90 minutes
Continuing Education: CME
Application Version: 5.6-5.6 SP1
Prerequisites: None

This course will teach you the Nurse and Provider workflows for pre-operative, surgical, and post-operative procedures for cataract surgery.

What You’ll Learn:
- Document a complete initial pre-operative workflow for cataract surgery.
- Document a complete surgical workflow for cataract surgery.
- Document a complete post-operative workflow following the surgical procedure.
- Submit E&M Coding for the procedure.
- Generate a variety of documents, including the Chart Note, Referral Letters, and Pre- and Post-Op reports for the encounter.

v5.6 KBM Workflow - Ophthalmology Retina 7.9

Time: 90 minutes
Continuing Education: CME
Application Version: 5.6-5.6 SP1
Prerequisites: None

This course will teach you the Nurse and Provider workflows for a Retina office visit.

What You’ll Learn:
- Provide better quality of care using the automated workflow to guide you through each step of the patient visit.
- Capture and store complete documentation of every encounter through point and click options.
- Formulate a detailed treatment plan that is stored in the patient’s electronic chart to benchmark progress during subsequent visits.
- Improve access to patient information at the point of care.

v5.6 KBM Workflow - Orthopedics 7.9

Time: 90 minutes
Continuing Education: CME
Application Version: 5.6-5.6 SP1
Prerequisites: None

This course will walk you through the Nurse and Provider workflows for the Orthopedic specialty.

What You’ll Learn:
- Sign on to the NextGen EHR application, select a location, provider, and a patient, and perform a Four-Point Check.
- Review the Chart Note that the nurse generated at the end of her part of the encounter.
- Record HPI and Review of Systems information and document the patient’s Physical Exam findings.
- Select today’s Assessments and formulate an individualized Treatment Plan for the patient.
- Submit an office visit code from the E&M Coding template and generate a comprehensive Chart Note encompassing all the recorded data.
v5.6 KBM Workflow - Pediatrics 7.9

Time: 90 minutes  Continuing Education: CME
Application Version: 5.6-5.6 SP1
Prerequisites: None

This course will teach you the Pediatric Nurse and Provider workflows of the new Advanced Template Set for KBM 7.9. This new tabbed template set features seven new templates with a unique user interface and a clinically relevant workflow. This course covers the tasks involved for both the nurse and provider workflows and shows how they work together.

What You’ll Learn:
- Describe the features of the new 7.9 KBM Advanced Template Set.
- Describe how to customize the 7.9 KBM templates.
- List the steps and key tasks involved in the Nurse Workflow for the 7.9 KBM templates.
- List the steps and key tasks involved in the Provider Workflow for the 7.9 KBM templates.

v5.6 KBM Workflow - Physical Therapy 7.9

Time: 60 minutes  Continuing Education: CME
Application Version: 5.6-5.6 SP1
Prerequisites: None

In the NextGen Electronic Health Record (EHR) application, Knowledge Base Model (KBM) templates are available by specialty. This course will teach you how to use the physical therapy workflow for an initial therapy visit.

What You’ll Learn:
- Sign on to the EHR application and select a provider, location, and patient.
- Navigate to the PT Home template and understand the components of this template and the navigation toolbar.
- Create Physical Therapy orders.
- Use the PT Note template to record daily progress and exercise information, and to assess the patient’s progress.
- Generate a comprehensive Chart Note encompassing all of the data collected during the encounter.

v5.6 KBM Workflow - Pulmonary 7.9

Time: 90 minutes  Continuing Education: CME
Application Version: 5.6-5.6 SP1
Prerequisites: None

In the NextGen Electronic Health Record (EHR) application, Knowledge Base Model (KBM) templates are available by specialty. This course will teach you how to use the nurse and provider Pulmonary workflow.

What You’ll Learn:
- Sign on to the EHR application and select a provider, location, and patient.
- Navigate to the Pulmonary Home template and understand the components of this template and the navigation toolbar.
- Create Pulmonary orders and formulate a treatment plan.
- Document HPI, ROS, and physical exam findings.
- E-prescribe a new medication order.

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v5.6 KBM Workflow - Rheumatology 7.9

Time: 90 minutes  
Continuing Education: CME
Application Version: 5.6-5.6 SP1
Prerequisites: None

This course will teach you to how to navigate through a rheumatology workflow for both the nurse and the provider.

What You’ll Learn:
- Document a Rheumatology Patient workflow for a nurse.
- Document a Rheumatology Patient workflow for a provider.

v5.6 KBM Workflow - Urgent Care 7.9

Time: 90 minutes  
Continuing Education: CME
Application Version: 5.6-5.6 SP1
Prerequisites: None

This course will teach you the Urgent Care Nurse and Provider workflows of the new Advanced Template Set for KBM 7.9. This new tabbed template set features seven new templates with a unique user interface and a clinically relevant workflow. This course covers the tasks involved for both the nurse and provider workflows and shows how they work together.

What You’ll Learn:
- Describe the features of the new 7.9 KBM Advanced Template Set.
- Describe how to customize the 7.9 KBM templates.
- List the steps and key tasks involved in the Nurse Workflow for the 7.9 KBM templates.
- List the steps and key tasks involved in the Provider Workflow for the 7.9 KBM templates.

v5.6 KBM Workflow - Urology 7.9

Time: 90 minutes  
Continuing Education: CME
Application Version: 5.6-5.6 SP1
Prerequisites: None

This course will teach you to how to navigate through a urology workflow for both the nurse and the provider.

What You’ll Learn:
- Document a urology workflow for a nurse.
- Document a urology Patient workflow for a provider.